

When I decided to set up a website, I made several attempts to figure out how to do it myself, including reading how-to books and taking Dorene's website design class at Sierra College. However, I finally decided that this was something I was not going to become an expert at and needed serious help to accomplish. Remembering the class, I called Dorene for help. As I was a complete novice at web design and structure, Dorene had to guide me through the process, explaining everything as we proceeded. This she did clearly, easily, and patiently, always offering useful and relevant suggestions. As a result I now have a website that has proven successful beyond my expectations, and as I requested, was set up so I can easily update it myself. Not only did she ensure that a website was created that met all of my needs, but proved to be very accessible to users and productive – achieving all my goals for the site. Others using the site have contacted me to comment on its ease of navigation and use.

Dorene has continued to be helpful and responsive as new requirements have called for edits. One of the nicest elements has been the knowledge that I haven't been left to struggle on my own. Her ongoing support has been not only effective but comforting!

Lynne Roberts