

After suffering way too long from BAD website design I stumbled across a webmaster link on one of my preferred wedding professional associates websites. I liked what I saw so I sent an email in desperation for help with a very direct “vague” description of what I thought I needed. I found immediately that I needed way more help than I thought and knew the process was daunting in theory. However the actual experience was extremely easy for someone like me who has no interest in learning to manage a website let alone managing a site that has constantly changing “photo galleries”.

Dorene replied promptly and followed up with a phone appointment, and we were on the way to easy-peasy upload of photos. So I thought. After she investigated my website, Dorene informed me that I had a few issues with my current site and she would need a little more info to move my requests along.

I scraped the bad site, gave permission to Dorene to make the necessary changes for me and with a very reassuring approach and constant hand-holding over the phone and via email, she made it happen! I now have the correct settings, site, and links to support my business.

Cost? At that point, I was losing money by the day with the site I was publishing. The investment was worth it, and every need was met in a very timely manner. Dorene worked beside me, with me, and for me with my Internet Service Provider. I felt she was a true professional, proved to be more than efficient in her expertise, and again was always a friendly professional. I never felt bad about giving her more than I thought was the task! I really was thinking like most people ... who wants to mess with it!

Thank you Dorene, you now have a customer that is proud to share your business name when someone needs exactly what I was afraid of having to do!

A Dazzling Day weddings by Darcie

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